

Understanding Your Bill

As our valued customer, we want you to have all the information you need to understand your bill. This month, you'll notice that your bill looks a little different due to the new interim rates that went into effect April 1. Here we break those differences down for you in easy to understand sections, and explain how your bill was calculated.



Check if changes to mailing address, email or phone number entered on back of form.



JOHN CUSTOMER
0000 ANY ST
RAPID CITY SD 00000

Please make check or money order payable to:

BLACK HILLS POWER
PO BOX 1440
RAPID CITY SD 57709-1440

Current amount	
Due 04/28/2010:	\$70.52
AMOUNT ENCLOSED:	

Account Number: 0000 0000 00

Please return top portion with payment. If paying in person please bring entire bill.

0000 ANY ST RAPID CITY SD	
Rate Code 00 (SD000/00000000)	
Meter Number: BHP00000	
1	Reading 4/09/10 72880
	Reading 3/15/10 72280
	25 days
2	Your average daily usage was 24.00 kWh
	Last year this period it was 21.00 kWh
Customer Charge \$5.12	
3	Energy Charge 384.00 kWh @ \$0.0841 March Rate \$32.29
	Energy Cost Adjustment \$1.91
4	Customer Charge \$3.78
	Energy Charge 216.00 kWh @ \$0.1035 April 1 Interim Rate \$22.36
	Energy Cost Adjustment \$1.07
5	City Sales Tax \$66.53 @ 2% \$1.33
	State Sales Tax \$66.53 @ 4% \$2.66
	Total charge this service \$70.52

JOHN CUSTOMER	
Account Number:	0000 0000 00
Amount Now Due:	\$70.52
Statement Date:	04/09/2010
Please pay by:	04/29/2010
Previous Billing	\$58.34
Payment	\$58.34 CR
Balance Forward	\$0.00
Adjustments/Fees	\$0.00
Current Charges	\$70.52
Total This Bill	\$70.52
Account Balance	\$70.52

Why Are There Extra Lines On My Bill This Month?

- This bill cycle includes energy you used during part of March and so far this April. The customer in this example, John, used 600 Kilowatt Hours (kWh) of energy from March 15 to April 9.
- Since the rates changed between March and April, John's energy use was divided between the two rates using his average daily energy consumption.
- John used an average of 24.00 kWh a day, so he was charged for 384.00 kWh (16 days worth of energy use) at the March rate and 216.00 kWh (9 days of energy use) at the April rate.
- Similarly, the customer charge was divided between the two rates.
- Add in John's state sales tax, and you have the total.

Thank You For Being Our Customer!