



Your Convenience Is Important To BHP

In a busy world with endless to-do lists, Black Hills Power aims to serve you with convenient payment options. Work all day and can't call during business hours? We're here to talk and help you pay your bill over the phone 24 hours a day, seven days a week at 877-747-2805. Connecting with friends and family on Facebook and can't leave your computer? Pay your bill online either with a credit card through SpeedPay or through your bank. Plus, starting later this year, Black Hills Power will have an option to go completely paperless by receiving and paying your bill online.

You can even drop your bill off at your local bank while you're out running

errands or pay in person at any of our district offices. You can come in to talk with a customer service representative, or you can drop off your bill in the drop boxes located in the parking lots of each office.

Our customer service representatives are ready to talk with you about your payment options. They can also help level out your monthly energy payments. We'll consider your previous usage and energy costs to arrive at your initial budget amount. After that, your monthly balances will be calculated based on the average of your previous 12 months' actual bills. To learn more, go to www.blackhillspower.com/paysoln.htm, or call 877-747-2805.

Kids, Here Are Some Things To Remember When Using Electricity At Home

All of us use electricity safely every-day, but knowing what to do in an emergency or accident could save a life and your home, business or school.

Here are some easy-to-remember tips on how to stay safe around electricity:

- Never use a radio, TV or hair dryer when you are using the sink or are in the bathtub or shower, and don't touch anything that's electric when your hands are wet.
- If you're standing on a wet floor, never touch a switch or plug in anything like a toaster or hair dryer.
- Never put too many plugs and extension cords into an outlet. Never pull a plug out by the cord.
- Never stick foreign objects or fingers in an outlet or socket or put objects like a fork in a toaster that's plugged in.
- Make sure cords are kept away from walking areas so you don't trip and fall.
- Never leave small appliances or space heaters running unattended.
- If the power goes out, make sure you keep a flashlight handy.
- Dial 911 to get help in an emergency. Be sure to always get help from an adult or neighbor.

Kid's Korner is a fun and easy-to-understand way to learn where energy comes from, how utilities make it, how we use it and how we can stay safe around it. To visit Kid's Korner, go to www.blackhillspower.com and click on the Kid's Korner link.

Bhp Offers Customers Rebates On Energy Efficient Upgrades To Home

Black Hills Power offers rebates on heat pump systems and electric water heaters to encourage energy efficiency among customers who are then able to realize a cost savings in energy consumption.

BHP offers customers rebates on air source and geothermal heat pump systems as follows:

- Air source heat pump replacements – \$50 per ton for replacement of

air source heat pumps with one with a SEER of 13 or greater, with a maximum rebate of \$800 per customer per year.

- New or conversion air source heat pump – \$150 per ton for air source heat pumps with a SEER of 13 or greater, with a maximum rebate of \$2,500 per customer per year.
- Geothermal heat pump replacements – \$50 per ton for geothermal heat pump systems with a SEER of 13 or greater, with a maximum rebate of \$800 per customer per year.
- New or conversion geothermal heat pump – \$150 per ton for water/geothermal heat pumps with a SEER of 13 or greater, with a maximum rebate of \$2,500 per customer per year.



- Geothermal loop field installation – \$125 per ton, with a maximum rebate of \$7,500 per customer per year.

BHP offers rebates through its electric water heater rebate program based on their energy efficiency rating as follows:

- \$1 per tank gallon for electric water heaters with a energy efficiency rating of less than .90.
- \$2 per tank gallon for electric water heaters with a energy efficiency rating of .90 or greater.

Black Hills Power Sponsored events

- Sept. 2 United Way Day of Caring, Rapid City, 343-5872
- Sept. 3 Rushmore Bowl: Spearfish vs. R.C. Stevens Sturgis vs. R.C. Central O'Harra Stadium Rapid City, 394-4016
- Sept. 5 Dakota Five-0 Mountain Bike Race Spearfish, 722-5187
- Sept. 5 Labor Day Holiday BHP offices closed
- Sept. 10-11 Dakota Polka Festival Canyon Lake Senior Center Rapid City, 721-8710
- Sept. 18 American Heart Association Start! Heart Walk Rapid City, 754-6267

Save Money On Hot Water By Insulating, Buying Efficient Water Heaters

Insulating hot-water pipes and lowering the temperature on your water heater from 130 to 120 degrees can help you save as much as 5 percent on your energy bills.

If it's time to replace your water heater, save energy by selecting a model with a high energy-efficiency rating. Those typically have thicker insulation and more powerful burners or heating elements for faster heating than models with shorter warranties.

Black Hills Power offers two electric water heater rebates to its customers. Customers can receive a \$1 per tank gallon rebate on electric water heaters with an energy factor rating of less than .90 and a \$2 per tank gallon rebate on



electric water heaters with energy factor ratings of .90 or greater.

Contact your local BHP office for more details.

BHP District Offices

Belle Fourche: 605-723-2460
Custer: 605-673-4455
Deadwood: 605-722-2420

Hot Springs: 605-745-3120
Newcastle, Wyo: 307-746-2726
Newell: 605-456-2896

www.blackhillspower.com

Rapid City: 605-721-2660
Spearfish: 605-722-2400
Sturgis: 605-720-2440