

Peace of Mind When You Need it Most

Black Hills Power is pleased to offer three levels of convenience and security with our Appliance Service And Protection (ASAP) program. With no hassles and quality customer service, you can feel safe knowing that Black Hills Power will be there to service your heating, cooling and water heating systems. We offer the best in service repairs and preventative maintenance with qualified, on-call service personnel. Best of all, you get the peace of mind knowing that all work is guaranteed by Black Hills Power.



Black Hills Power Offices

Belle Fourche	723-2460
Custer/Hill City	673-4455
Deadwood/Lead	722-2420
Hot Springs/Edgemont	745-3120
Newcastle/Upton, WY	307-746-2726
Newell/Nisland	456-2896
Rapid City	721-3200
Spearfish	722-2400
Sturgis	720-2440



409 Deadwood Avenue
Rapid City, SD 57702

www.blackhillspower.com

ASAP

Appliance Service And Protection



For Peace of Mind

Effective Date: August 1, 2009

Improving life with energy



Benefits of ASAP Program

- 24-hour service, 7 days per week
- Certified BHP service technicians and local contractors
- Unlimited repairs on most parts. See Terms & Conditions for repair limits
- Includes electric, gas and propane
- Any age, make or model
- Replacement allowance for new equipment

ASAP Basic

Central heating and cooling systems
All makes and models — electric, gas or propane

\$131.88 or \$10.99 per month

ASAP Plus

Central heating, cooling and water heating systems
All makes and models — electric, gas or propane

\$167.88 or \$13.99 per month

The Basic and Basic Plus plans require a \$50 deductible per repair, good for up to 90 days.

Terms & Conditions

Heat Pumps & Central Air Conditioners:

Black Hills Power's obligation to repair or replace a compressor unit within a heat pump or central air conditioner is limited to the maximum sum of \$1,000.

Gas Furnaces:

Black Hills Power's obligation to repair or replace a heat exchanger is limited to the maximum of \$500.

See Terms & Conditions Brochure For Complete Coverage And Limitations.

ASAP Premium

Only the ASAP Premium plan includes an annual preventative maintenance service check valued at \$79.95. The system performance check is conducted by certified BHP service technicians and includes inspection and testing of the following items:

- Thermostat
- Blower assembly
- Electric disconnect
- Refrigeration system
- Indoor & outdoor coils
- Condensate pump and drain
- Gas valve operation
- Limits of safety
- Unit wiring, relays and contacts
- Adjustment of belts & pulleys
- Visual inspection of exhaust & intake flues and piping
- Filter replacement

Central heating, cooling and water heating systems plus annual preventative service check of your central heating and cooling system.

\$245.88 or \$20.49 per month

All services and fees are subject to applicable sales tax.

Best Value

ASAP Premium includes an annual HVAC service check, two (2) furnace filters and quarterly filter change reminders. Plus - the Premium plan waives all deductibles.

For detailed information about the products, services, and rebate programs available through Black Hills Power, visit us at www.blackhillspower.com

ASAP Customer Request Form

Mail completed form to:

Black Hills Power
PO Box 1400
Rapid City, SD 57709

Please enroll me in ASAP today!

- ASAP Basic_ \$131.88 or \$10.99/month
 ASAP Plus_ \$167.88 or \$13.99/month
 ASAP Premium_ \$245.88 or \$20.49/month

Payment Plan

- Check
 Credit Card
 Visa/MC Acct # _____
 Exp. Date _____
 Add to my monthly bill (must be enrolled in PAID BY BANK payment option)

Customer Information

Name: _____
Service Address: _____
City: _____
State: _____ Zip: _____
Phone: _____
Signature: _____